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CENTRAL FAX CENTER**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

MAY 10 2004

Applicant(s): John T. McDonald, et al.**Examiner:** Todd D. Ingberg**Serial No.:** 09/814,043**Art Unit:** 2124**Filed:** March 20, 2001**Docket:** END920000076US1 (13997)**For:** METHOD AND SYSTEM FOR PROVIDING
A FLEXIBLE INFRASTRUCTURE FOR
MANAGING A PROCESS (As Amended)**Dated:** May 10, 2004

OFFICIAL

Confirmation No.: 3529Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**AMENDMENT UNDER 37 C.F.R. §1.111**

Sir:

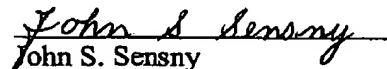
In response to the Office Action dated February 10, 2004, please amend the subject patent application as follows.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the U.S. Patent and Trademark Office on the date shown below.

Dated: May 10, 2004
John S. Sensny